

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>2.1.2 No Keyboard Trap (Level A)</p>	Web: <i>N/A</i>	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: <i>N/A</i></p> <p>Software: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: <i>N/A</i></p> <p>Electronic Docs: <i>N/A</i></p> <p>Software: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: <i>N/A</i></p> <p>Electronic Docs: <i>N/A</i></p> <p>Software: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: <i>N/A</i></p> <p>Electronic Docs: <i>N/A</i></p> <p>Software: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: <i>N/A</i></p> <p>Electronic Docs: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: <i>N/A</i></p> <p>Electronic Docs: <i>N/A</i></p> <p>Software: <i>N/A</i></p> <p>Authoring Tool: <i>N/A</i></p>	<p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Web: Electronic Docs:	Web: Electronic Docs:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Web: <i>N/A</i> Electronic Docs: <i>N/A</i>	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Software: Authoring Tool:
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Software: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Software: Authoring Tool:
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Authoring Tool:
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: <i>N/A</i> Electronic Docs: <i>N/A</i> Authoring Tool: <i>N/A</i>	Web: Electronic Docs: Authoring Tool:
<p>3.3.3 Error Suggestion (Level AA)</p>	Web: <i>N/A</i>	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Electronic Docs: Software: Authoring Tool:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:

Criteria	Conformance Level	Remarks and Explanations
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:

Criteria	Conformance Level	Remarks and Explanations
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: <i>N/A</i>	Web:

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	N/A	
302.2 With Limited Vision	N/A	
302.3 Without Perception of Color	N/A	
302.4 Without Hearing	N/A	
302.5 With Limited Hearing	N/A	
302.6 Without Speech	N/A	
302.7 With Limited Manipulation	N/A	
302.8 With Limited Reach and Strength	N/A	
302.9 With Limited Language, Cognitive, and Learning Abilities	N/A	

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	N/A	
402.3 Volume	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	N/A	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	N/A	
502.2.2 No Disruption of Accessibility Features	N/A	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	N/A	
502.3.2 Modification of Object Information	N/A	
502.3.3 Row, Column, and Headers	N/A	
502.3.4 Values	N/A	
502.3.5 Modification of Values	N/A	
502.3.6 Label Relationships	N/A	
502.3.7 Hierarchical Relationships	N/A	
502.3.8 Text	N/A	
502.3.9 Modification of Text	N/A	
502.3.10 List of Actions	N/A	
502.3.11 Actions on Objects	N/A	
502.3.12 Focus Cursor	N/A	

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	<i>N/A</i>	
502.3.14 Event Notification	<i>N/A</i>	
502.4 Platform Accessibility Features	<i>N/A</i>	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	<i>N/A</i>	
503.3 Alternative User Interfaces	<i>N/A</i>	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	<i>N/A</i>	
503.4.2 Audio Description Controls	<i>N/A</i>	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	<i>N/A</i>	
504.2.2 PDF Export	<i>N/A</i>	
504.3 Prompts	<i>N/A</i>	
504.4 Templates	<i>N/A</i>	

Criteria	Comments and Explanations	Conformance Level	Scope
602.1 Support Documentation	Headings cell – no response required	N/A	602.2 Accessibility and Compatiblity Features
602.3 Electronic Support Documentation	Headings cell – no response required	See WCAG 2.0 section	602.4 Alternative Formats for Non-Electronic Support Documentation
602.5 Support Services	Headings cell – no response required	See information in WCAG section	603.2 Information on Accessibility and Compatiblity Features
603.3 Accommodation of Communication Needs	N/A		603.4 Headings cell – no response required

Notes:

Chapter 6: Support Documentation and Services